

> Santiago City Brief

A brief detailing security and operational issues
in city for expatriate visitors & residents



October 2015

Overall Threat: Low

Greatest Risk: Petty Theft

> Crime

LOW*

- ◆ Chile as a country benefits from low levels of crime. Homicide rate per 100,000 persons is 3.7 for country and 3.9 for Santiago, compared with USA 5 & Peru 7.
- ◆ Nevertheless executives, especially expatriates or business traveler have a higher profile, seen as wealthy, have less local knowledge & language ability and so increased awareness is important.
- ◆ Petty theft is most likely crime, especially on public transport such as subway and buses. Those risks increase on weekends & after dark. At night be cautious in popular tourist areas like Casco Historico, Paseo Huerfanos & Ahumada and Bellavista. Be cautious in parks, avoid Cerro San Cristobal / Santa Lucia, Mercado Central area.
- ◆ Residential burglaries, to include home invasions, have increased in city, including in Las Condes and particularly La Dehesa area. A growing tactic is 'portonazos' where victim intercepted at entrance or garage. Be security aware prior, check for suspicious bystanders, leave room to avoid being boxed in, enter fast & if in doubt, circle block.
- ◆ Exercise caution using ATMs, use those inside banks or locations like Malls.

> Civil Unrest

LOW

- ◆ Social protests will increase as social conditions and government popularity worsens. Most protests focus on Government buildings downtown, with start points of Plaza Italia or Mapocho. Downtown university neighborhoods also suffer from periodic large demonstrations. National days of Sept. 11th & March 29th are key dates.
- ◆ Marches commence passively, but participants, infiltrated by agitators, can become violent and clashes with Carabineros & riot police are common. Abide by local authority recommendations. Be road situation aware, if caught in protest try exiting area, keep low profile (don't take photos or shout at protestors) & advise others.
- ◆ Low level anarchistic activity (IEDs placed at ATMs etc) continue but at lower rates.

> Natural Hazards

MEDIUM

- ◆ Santiago is in a seismically active zone. Earthquakes have occurred & beyond damage to buildings cause electrical power outages & breaks in communications. However building standards are high and emergency services well drilled.
- ◆ Ensure earthquake procedures reviewed & emergency exits known at Hotel & Office.

> Local Law Enforcement

Carabineros are considered to be most professional and well-trained police force in Latin America, with low levels of corruption, good resources & solid support for companies.

> Medical

- ◆ Travellers do not need any specific vaccinations
- ◆ Tap water is generally safe to drink
- ◆ Pollution is a special issue, with the city suffering poor air quality particularly in winter and during low rainfall
- ◆ City benefits from high quality hospital coverage at:
Clinica Las Condes T: (56-2) 210 4000
Clinica Alemana T: (56-2) 210 1111

> Regional Area Map



> Basic Information

- ◆ Santiago is capital of Chile, population 17 million
- ◆ Airport is modern and approximately 30 min. drive from business areas of Las Condes & Providencia
- ◆ Ensure PDI entry record kept for departure, though in case of loss a replacement is possible
- ◆ Customs is strict regards agricultural protection
- ◆ Temperature: Between 11° and 28° in summer and between 0.5° and 9° in winter.
- ◆ Currency: Peso (CLP) 1 Peso = 100 centavos
1 CLP = 0.0014 USD or 1 USD = 700 Pesos
- ◆ Only use booked FCX or Hotel taxi from / to airport
- ◆ Particularly during night use pre-booked taxis as possible or hail from formal points such as Hotels
- ◆ Electricity: 220v / 50Hz. Two pin, bring adaptor
- ◆ Emergency services number: 132 (fire service)
133 (police) / ambulance 131

> Key Contact Details

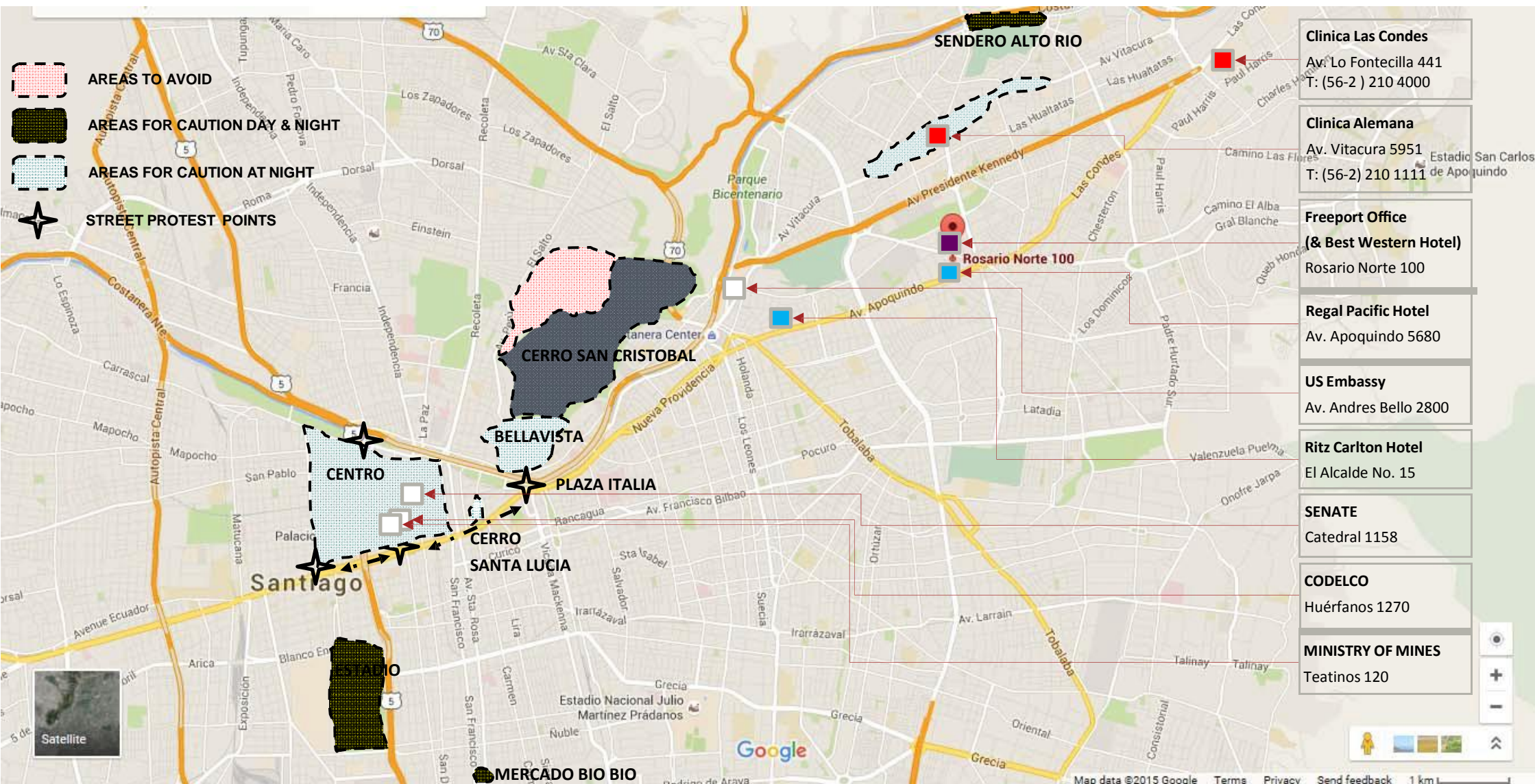
Regal Pacific Hotel	Reception	+56 2 2377 6000
Ritz Carlton Hotel	Reception	+56 2 2470 8500
Office Secretary	Barbara	O:+56 2 28731205 C:+56 9 95396182
Office Manager	Francisca	O:+56 2 28731041 C: +56 9 56491142
US Embassy Security	RSO	+56 2 330 3326
Building Reception		+56 2 240 5515

* Based on FCX Risk Levels of Critical, High, Medium, Low

This city brief is prepared from multiple sources and does not necessarily represent the views of company. It is provided to supplement security awareness.

> Santiago Risk Map

October 2015



Notes: Large scale street protests have tended to start either at Subway 'Subte' Los Heroes and move up to Plaza Italia or vice versa. Mapocho subway is an alternative start point.

Avenida Vitacura has caution at night due to higher incident rate of car robbery & thefts from car in area, due to popular restaurants in zone

Sendero Alto Rio, a popular running and fitness spot has seen a number of assaults against females during night, dusk and dawn in past year

Additional areas for caution due to petty theft are the Flea Markets of BioBio and Parque los Reyes (in Casco Historico / Centro)